

Full Feature Soft Client, iPECS Phontage

iPECS Phontage is not a CTI agent but an integrated virtual phone on your PC. Thanks to the advanced application design of the iPECS Phontage, you can experience seamless portable communication and productivity enhancing collaborative communications.

Powerful communication tool

The iPECS Phontage is a PC application that integrates the extensive iPECS voice communications capabilities with communications aware applications on your PC. The iPECS Phontage user friendly interface enriches your communications experience and eases access to contact databases. The iPECS Phontage is available with several versions to support a variety of clients all supporting advanced QoS tools to assure high quality voice and video communications.

A variety of client types

The iPECS Phontage is available in 3 versions to meet the needs of each individual, Basic, Deluxe and PDA. The Basic version works as a powerful tool for users with intense communication needs. The Deluxe version provides the one-on-one multi-media communication functionality. For the frequent traveler, the iPECS Phontage PDA is the perfect multi-tasking mobile communicator. User can also make calls from their web browser using the ActiveX controlled compact client, the iPECS Web Phone.

User friendly interface

User centric interface is one of the major distinctions of the iPECS Phontage. The Always-on-top Call assistant, Smart system tray, Audio tuning wizard and wireless hook-switch integration provide an intuitive operational interface for every user.

Simplify personal contact management

The iPECS Phontage integrates with the most common contact managers including ACT!, GoldMine and Outlook. You can easily download and upload personal contacts to the iPECS Phontage and automatically synchronize the database with Outlook contacts and scheduler for simple database management.

Enhancing the communication experience

The iPECS Phontage is a powerful personal assistant that enriches the communication experience. With links to your contact manager simply dial by name and Phontage finds and dials the number. Register Phontage with your desk phone

and seamlessly switch voice from your PC by just lifting the desk phone handset. With incoming calls, the Phontage delivers a pop-up with details from your contact manager. You'll know who is calling and details of your calling history. Scheduled dialing adds to the power of the Phontage as a personal assistant. The iPECS Phontage has all the capabilities of your desk phone and more, you'll enjoy the ability to send and receive SMS messages to stay informed, assuring everyone gets the message straight. Add the Phontage Deluxe to gain the advantage of a true collaborative multimedia communication including video conferencing, peer to peer instant messaging, and application and file sharing.



PHONTAGE BASIC

High quality voice

- High voice quality w/GIPS voice engine
- Multiple codec support: G.711 & 729
- QoS, Echo cancellation, Noise suppression, Auto gain control

Call handling

- Dial by name from local DB
- P Bridge: PC base DB dialing and handset conversation
- 24 flexible buttons: BLF, Speed btn, Loop, etc.
- SMS: Internal SMS, Fixed line SMS ETSI Type 1 & 2
- On-demand call recording, Incoming call pop-up, 12 hot keys for frequently used features
- Hookswitch integration: Audio910 Wireless, CS50/60 USB (Plantronics), GN8120 USB (Jabra/GN Netcom)

DB management

- DB import/export: ACT!, GoldMine, Outlook, Excel
- Outlook scheduler auto sync., Scheduled dial and notification
- Phonebook and call log management, Click to call, Save to phonebook

User interface

- Smart tray icon with interactive pop-up menu, Quick call menu, Audio tuning wizard for sound card control
- GUI call forward management, Clock or calendar mode display in main window, Multiple user log in profile

PHONTAGE DELUXE

- IN ADDITION TO ALL BASIC FEATURES...

Multimedia communication

- Video conference: QCIF, Up to 3 party
- Virtual conference room management*, Conference group call*
- 3 party application sharing during call connection, Instant messaging during call connection

Value-added features

- LDAP search and click to call
- Automatic call recording: Working as a call recording agent
- Call assistance: always on top DB search window
- Personal voice mail back-up to local HDD, 48 flexible buttons
- Outlook call pop-up: Incoming/Outgoing call pop-up from Outlook DB

PHONTAGE PDA

- IN ADDITION TO ALL BASIC CALL FEATURES...

- Latest mobile OS support: MS Window Mobile 6.0, Symbian 9.1&9.2
- Automatic DB sync: Pocket Outlook DB, Selectable window theme

iPECS Web Phone

- Web base Active X control compact phone client, Web admin as access portal, High voice quality
- 12 fixed keys : TRANS, Redial, FWD, Conference etc.
- Password protection using TLS
- Keypad dialing
- Station LCD: Station number, Time & date display

System Requirements	Major Specifications	Operating System
Phontage Basic/Deluxe	Pentium 4 or compatible CPU	Microsoft Windows Vista
	1 GHz clock speed or higher	Microsoft Windows 2003
	256 Mbytes RAM	Microsoft Windows XP Home
	200 Mbytes of free hard-drive space	Microsoft Windows XP Professional
	1024 x 768 resolution monitor	Microsoft Windows 2000 Professional
	Web cam (Optional)	
Phontage PDA	Headset (USB headset recommended)	
	ARM CPU (400 MHz or higher)	Microsoft Windows Mobile 6.0 Classic
	64 MB RAM	Microsoft Windows Mobile 6.0 Professional
	10 MB of free space	Microsoft Windows Mobile 5.0 for Pocket PC
	320 x 240 resolution display	Microsoft Windows Mobile for Pocket PC 2003
iPECS Web Phone	Built-in wireless LAN Adapter	Symbian 9.1 & 9.2
		Microsoft Internet Explorer 6.0 or later Active X control enabled

* MCIM is required